



*"One Team, One Goal...Customer Service"*

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May 10, 2016

Arkansas Department of Environmental Quality  
NPDES Enforcement Section  
5301 Northshore Drive  
North Little Rock, AR 72118-5317

Re: NPDES Permit # AR0033766 – Paragould Light Water & Cable (PLWC)  
April 2016 Permit Violation

To Whom It May Concern:

I regret to inform you that the wastewater treatment plant was in non-compliance during the month of April 2016. The non-compliance was for the TSS weekly average limit. We determined the cause of the violation was due to bringing diverted wastewater into the plant for treatment. See the attached non-compliance report for more details.

If you have any questions or comments, please call Lisa Ellington, Manager of Environmental Services, at (870) 239-7795. Thank you.

Sincerely,

A handwritten signature in black ink that reads "Darrell Phillips". The signature is written in a cursive, flowing style.

Darrell Phillips  
General Manager/CEO

**PERMITTEE** Paragould Light, Water and Cable - Wastewater Treatment Plant  
**PERMIT NO.** AR0033766

**DATE OF VIOLATION** Week of April 4, 2016

**PARAMETER VIOLATED** TSS Weekly Average

**REPORTED DISCHARGE** TSS Weekly Average: 25.2 ppm

**PERMIT CONDITION** TSS Weekly Average: 22.5 ppm

**A description of the noncomplying discharge including its impact upon the receiving waters:**  
TSS weekly average above NPDES permit limit; there were no observable impacts to the receiving stream.

**Cause of the non-compliance:**  
The noncompliance occurred due to bringing diverted wastewater into the plant for treatment.

**Anticipated time the condition of noncompliance is expected to continue or, if it has been corrected, the duration of the period of noncompliance:**  
At the present time, the plant is in compliance.

**Steps taken to reduce or eliminate the noncomplying discharge:**  
PLWC will closely monitor diverted flows into the plant to keep TSS levels from increasing.

**Steps taken to prevent recurrence of the condition of noncompliance:**  
Operators will closely monitor flows and solids concentrations.

5-10-2016  
Date

Donnell Phillips  
Signature